

## **Porter Press Motoring Literary and Art Festival**

### **Event Terms & Conditions**

#### **Definitions:**

The Organisers: Porter Press International Ltd

The Site: Silverstone Circuit, Towcester, Northamptonshire, NN12 8TL

The Event: Porter Press Motoring Literary and Art Festival

The Customer - you: the Ticket Purchaser

#### **“ENTRY ONLY” AND THEATRE SESSION TICKETING AND RETURNS**

Ticket prices include VAT at standard rate.

Ticket prices will be processed in order of receipt.

Check tickets on receipt, as mistakes cannot always be rectified later.

There will be no refund for lost, stolen or damaged tickets.

Tickets can only be returned, exchanged or refunded in the circumstances described below:

- the Organisers fail to fulfil an order as a result of any negligence, or similar act or omission, the Customer will be entitled to a full refund including any booking fee charged.
- the Event is cancelled, then the face value of the tickets will be refunded. For any refund of face value you will be required to return the tickets, on receipt of which we will make the refund. Tickets should be returned to: Porter Press International Ltd, Hilltop Farm, Knighton-on-Teme, Tenbury Wells, Worcestershire, WR15 8LY and received up to one week before the event date. The Organisers are unable to refund requests that are received after this time. It is your responsibility to ensure that tickets returned are received by us. We recommend that you obtain proof of posting when you return any tickets.

#### **GENERAL**

**Please note that entry to the event is with advance tickets only.**

Tickets ordered via the Event portal will be sent electronically to the Customer.

Tickets orders placed directly with the Organisers' office, will be emailed to the Customer. Please ensure you have received your ticket at least 7 days before the Event.

It is the Customer's responsibility to download or print out any electronic tickets.

If the Event is postponed or material changes are made to the Event, the original tickets that you have purchased will remain valid for the revised event unless otherwise advised.

If the Event is cancelled, postponed or the content is significantly changed, the Organisers will do their best to inform all ticket purchasers using the contact details provided when the order was made. However, it is the responsibility of the Customer to check whether the Event is going ahead at the scheduled date, time and venue. This website will publish all updates.

The Organisers reserve the right to refuse admission to the Event and tickets are issued subject to the rules and regulations of the venue. Refunds will not be given to any ticket holders who may be refused entry.

Neither the Organiser nor any of the Organiser's employees shall be liable for any damage, loss, accident, death or injury suffered by the Customer or its invitees or to their property of any kind in the course of the Event whether on the Site or otherwise.

Animals (except Assistance Dogs) and any articles that compromise public safety are not permitted.

The Organisers will not be liable for any misrepresentations, negligence, contractual or tortious loss of any kind suffered by the Customer from products, or services, or actions of any venue, performer, promoter or others.

The contract between the Organiser and the Customer incorporating these booking conditions and our booking confirmation shall be governed by English law and both parties submit to the exclusive jurisdiction of the English Courts.

#### **PHOTOGRAPHY AND FILMING – all visitors**

By taking part in the Event, you grant the Organisers full rights to use any images resulting from the photography/video filming and any reproductions or adaptations of the images for publicity, including future events organised by Porter Press International Ltd and event exhibitors.

This might include, but is not limited to, the right to use them in social media, online publicity, press releases and printed material. If you do not wish to be photographed or filmed, please contact a representative of the Organiser on [louise@porterpress.co.uk](mailto:louise@porterpress.co.uk) or +44 (0) 1584 781588.

The lawful basis for taking such photographs for promotional purposes is by consent. No fees or royalties will be payable by the Organisers or event exhibitors.

The Organisers will take reasonable steps to ensure that these images are used solely for the purposes they are intended. If you become aware that these images are being used inappropriately, you should inform the Organisers immediately.

## **PRIVACY**

All personal data that the Customer provides is used to process orders. This data will be treated in accordance with the Data Protection principles outlined in the Data Protection Act 2018.

## **COPYRIGHT AND INTELLECTUAL PROPERTY**

All website design, text, graphics, displays, layout and all software compilations underlying source code software, (including applets) and all other material on this website are copyright of the Organiser and their affiliates or their content and technology providers.

Porter Press International Ltd

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